



DENTON COUNTY

JUSTICE COURTS

Q: Is this secure and confidential?

The information you provide during your negotiation is secure and confidential. Your final agreement; however, is public record just as any other court judgment is.

Q: What happens when we come to agreement?

A signed agreement document will be available. Both parties must do what you agreed to do or you can come back to court to ask for help.

Q: How much does it cost?

Using the Online Resolution Center is funded by court costs and does not cost the litigants anything additional.

Q: What if I have additional documents?

If you have additional documents that you think can help the other party better understand your concerns or your offer, you can upload them on the Attachments tab.

Questions that Apply to Plaintiff

Q: Can I still have my hearing?

If you do not find a solution within 30 days, your case will be set for trial.

Q: What if the Defendant doesn't join?

Once the judge assigns the cases to mediation, both parties are required to participate. If either party has a legitimate reason to not participate, a motion can be made for the judge to withdraw the requirement and a hearing will be set to make that determination.

Q: What happens if I don't make an offer?

You are required to participate in the process. If the amount in your petition is the only amount you will accept, you can place that as your offer. You may discuss any issues with the defendant on the Activity tab or you may end the online dispute resolution process at any time if there is a stalemate in the negotiations. If you and the defendant do not reach an agreement before the 30th day, you will receive a notice from the court with your scheduled trial date and time.

Questions that Apply to Defendant

Q: What is the issue about?

The plaintiff filed a document with the court claiming there is an issue that needs to be resolved. You can access the claim on the Activity tab or the Attachments tab. The plaintiff may have also uploaded additional documents to further help you understand what the claim is about.

Q: What happens if I don't respond to the plaintiff?

Once the judge assigns the cases to mediation, both parties are required to participate. If either party has a legitimate reason to not participate, a motion can be made for the judge to withdraw the requirement and a hearing will be set to make that determination. You may discuss any issues on the Activity tab or you may end the online dispute resolution process at any time if there is a stalemate in the negotiations. If you do not reach an agreement before the 30th day, you will receive a notice from the court with your scheduled trial date and time.

Q: Do I still need to go to court?

If you come to an agreement, Modria will generate an agreed judgment and both parties will electronically sign it. Once the court receives the agreed judgment, the judge will review and sign it. Once signed, each party will be sent a copy and no appearance at court is required.